PROFESSIONAL EXPERIENCE

Enrollment Marketing Manager

Butler University June 2019-Present

• **Build, write, and edit** email communications to prospective, first-year, and transfer students utilizing Butler's CRM Slate Technolutions.

- Create landing pages on external Butler website and revise existing website copy.
- Monitor data and build reports to track success of email campaigns.
- **Project manage** and **coordinate with create team** on print and digital deliverables with varying production schedules.
- Edit communications to prospective students using a hybrid of AP and Chicago styles.

Internal Communications Manager

Indianapolis, IN

Indianapolis, IN

Butler University

October 2016-June 2019

- **Developed** and **implemented** strategic communication plans that include email, digital newsletter announcements, and website updates for the Department of Human Resources.
- Wrote and edited articles for publication in employee newsletter and Butler Magazine.
- **Served** on various University committees to gain insight into ongoing issues, staff culture, and to offer potential solutions and feedback regarding upcoming changes or projects.
- Created, distributed, and analyzed survey data on the performance of employee newsletter.

Content Writer Pendleton, IN

GVC Mortgage, Inc.

August 2014-July 2016

- **Researched** and **wrote** blog articles for corporate and branch websites.
- Wrote, edited, and designed content for ebooks, flyers, policies, and website content.
- Managed corporate and affiliated branches social media content.
- Trained staff members on new social media employee advocacy software program.

Legal Writer & Researcher Intern

Detroit, MI

Quicken Loans—Legal Lifeline Specialty Projects

January 2014-August 2014

- Wrote and simplified all applicable residential lending statutes.
- **Designed** training materials for incoming interns and **created** brand for internal and external communications from the Legal Lifeline team.

TECHNICAL SKILLS

Adobe Suite (InDesign, Photoshop)

CRMs (Slate Technolutions, Salesforce Marketing Cloud)

Social Media (Facebook, LinkedIn, Twitter, Sprout Social)

Content Management Systems (WordPress, Drupal)

Coding Languages (HTML/CSS)

PROFESSIONAL SKILLS

Content Creation
Editing / Providing Feedback
Project Management
Strategic Communication
Analyzing data and analytics





EDUCATION

Butler University

Master of Arts in Business Administration '19

Grand Valley State University

Bachelor of Arts, Writing '13